

Gloucestershire County Council

# Holiday Free School Meals Vouchers

## during February Half Term

If your child is eligible for Free School Meals, Gloucestershire County Council is providing vouchers for families. This programme has been in place over the October and Christmas holidays and will also be available over this February half term.

### Your questions answered

#### Information for parents and carers



I have used this scheme during the October or Christmas holiday - do I need to apply again?

No. If you have received a voucher through the Council's scheme during the October or Christmas holiday you do not need to reapply, your voucher will be sent to you automatically.

My child has only recently become eligible for Free Schools Meals - is it too late for me to apply?

No, please use the link overleaf to complete the online form. **The portal for applications will be open from 25th January 2021 to 5th February 2021.**

I did not apply during the October or Christmas holidays, but I would like to apply for February, is this possible.

Yes. Please use the link overleaf and complete the online form. It's not too late, just **apply between 25th January 2021 and 5th February 2021.**

Please note you will only receive a voucher for February half term.



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### Where do the vouchers come from?

The voucher company is called Auriga. You will receive an e-mail from the following e-mail address: [selectcode@select-your-reward.co.uk](mailto:selectcode@select-your-reward.co.uk). This is not spam, but may come through into your junk folder, so please check this regularly.

### I have the e-mail from [selectcode@select-your-reward.co.uk](mailto:selectcode@select-your-reward.co.uk) but the voucher has not come through yet, what can I do?

Once you have clicked on the link within the e-mail and selected the supermarket you would like to use, the e-voucher should come through within an hour of completing this. If for any reason your voucher does not come through after having selected your supermarket, please contact Auriga on the following number: 0330 123 5550.

### My e-mail address has changed but I haven't informed anyone, what can I do?

The vouchers will be sent to the e-mail address you have supplied. If you have received vouchers in October and/or December and your e-mail address has changed since then please e-mail the following address: [Childrensfund@gloucestershire.gov.uk](mailto:Childrensfund@gloucestershire.gov.uk) providing details of your name, and your child's name, your old e-mail address, your new e-mail address and whether you first registered for vouchers in October or December holidays.

### My e-mail hasn't come through yet, when should I receive it by?

You should receive your initial e-mail between the 8th-10th February. If you have not received your voucher by noon on the 11th February, please e-mail the following address: [Childrensfund@gloucestershire.gov.uk](mailto:Childrensfund@gloucestershire.gov.uk) providing details of your name, and your child's name, explaining that you have not received the e-mail.



### Which supermarkets can I use the voucher at?

The following supermarkets are part of this voucher scheme:

- ➔ Sainsbury's
- ➔ ASDA
- ➔ Tesco
- ➔ Morrisons
- ➔ ALDI

The Vouchers can also be used online if you are unable to access a supermarket.

### How much will I receive in vouchers for the February Half Term?

You will receive a voucher equivalent to your free school meal entitlement of £15 per child, per week. Therefore, for the February Half Term, if you were to have 2 Children, you would receive one £30 voucher.

To complete an online form, please follow the link here: <https://gloucestershire-consult.objective.co.uk/public/a2lcustomerfeedback/freeschoolmeals/schoolmeals>

If you have any questions that have not been answered in this guide, please contact the Holiday Free School Meal Team at: [Childrensfund@gloucestershire.gov.uk](mailto:Childrensfund@gloucestershire.gov.uk)



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